

Mayor's Message

Dear Resident,



The Village of Frankfort offers automatic payments for your utility bill. You will receive your utility bill in the mail as you usually do. The balance on your account will be automatically debited from your checking or savings account on the due date of your bill. If you are interested in participating in this program, please complete the form in this envelope and return it to the water department with a voided check.

When you see "AUTO BILL PAYMENT" appear on your bill you no longer need to make a physical payment.

Thank you,

Jim Holland,
Mayor

SERVICE MUD	CURRENT CHARGES	PREVIOUS	METER READINGS PRESENT	TYPE	USAGE	USAGE SAVE PERIOD
WS	43.02		363	369 H	6000	
HS					6000	
HCYC	3.65					
CURRENT CHARGES	46.67					

Utility bill payment *made easy!*

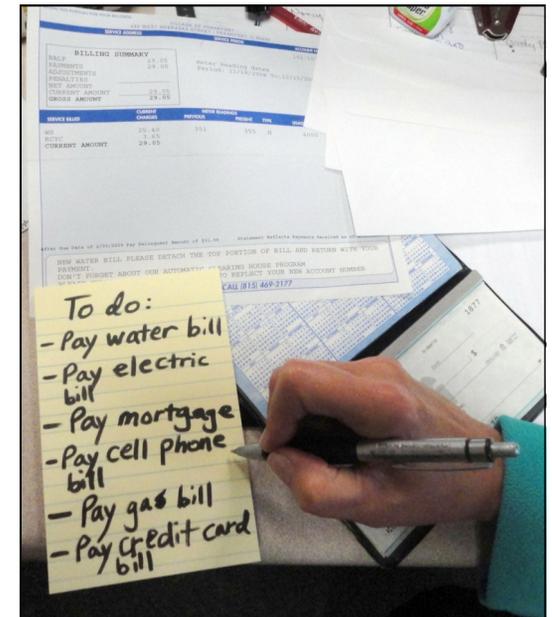
Look inside
for the details.

VILLAGE OF
FRANKFORT
INC • 1879

432 W. Nebraska St.
Frankfort, IL 60423
Phone: 815-469-2177
Fax: 815-469-7999
www.villageoffrankfort.com

VILLAGE OF
FRANKFORT
INC • 1879

Tired of spending time paying bills every month?



We'll help you eliminate one bill from your to-do list with our FREE automatic bill payment program!

Sign Up For Auto Bill Pay

By joining the FREE automatic bill payment program, your monthly utility bill will be automatically deducted from your checking or savings account. You can save:



TIME

- No more driving to Frankfort Village Hall and waiting in line
- No more time spent writing a check and mailing it

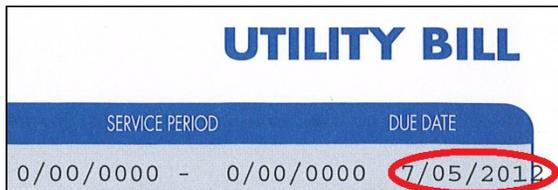


MONEY

- Save about \$5 a year on stamps.
- Save gas money spent on driving to Village Hall.
- Don't worry about late charges.

Monthly Statement

As an automatic bill payment customer, your monthly utilities bill will be mailed to you for your review before the payment is ever deducted from your account. You will have 20 days to evaluate your bill. Payment will be deducted on the due date on your utility statement.



If you have a question about your bill, please call before the due date:

Village of Frankfort Utilities Dept.
815-469-2177

Easy Sign-Up

To sign up for automatic bill payments:

- 1 Complete the authorization form included in this envelope. Additional forms can be found at the Village of Frankfort website, www.villageoffrankfort.com, in the Miscellaneous Forms of the Document Library.

VILLAGE OF FRANKFORT
INC 1879

AUTOMATIC PAYMENT AUTHORIZATION FORM FOR UTILITY BILLS

Thank you for your interest in automatic payments for your utility bill. Once the automatic payment authorization goes through, you will continue to receive your water/sewer bill in the mail as you usually do. On the bill due date, which will be about 20 days after receiving your bill in the mail, the balance on your account will be automatically debited from your checking or savings account. If you are interested in participating in this program, please complete the form below and return to the water department. It may take several billing cycles for this to become effective. When you see "AUTO BILL PAYMENT" appear on your bill, you no longer need to make a physical payment.

PLEASE PRINT when filling out the below application and return to the Village of Frankfort, 432 W. Nebraska St., Frankfort, IL 60423, Attn: Utilities Dept. Forms and voided checks can also be scanned in and emailed to rmorgan@vofil.com. PLEASE REMEMBER TO INCLUDE A VOIDED OR CANCELED CHECK WITH YOUR FORM.

BANK NAME _____ BANK ADDRESS _____
CITY _____ STATE _____ ZIP _____ BANK PHONE NUMBER _____
TRANSIT / ABA ROUTING NUMBER _____ BANK ACCOUNT NUMBER _____
CHECK ONE: SAVINGS ACCOUNT _____ CHECKING ACCOUNT _____
WATER ACCOUNT NUMBER _____ RESIDENT PHONE NUMBER _____

AUTHORIZATION AGREEMENT FOR AUTOMATIC WATER/SEWER PAYMENTS (ACH DEBITS)

COMPANY NAME: VILLAGE OF FRANKFORT
I (we) hereby authorize the Village of Frankfort, hereinafter called COMPANY, to initiate debit entries and to initiate, if necessary, credit entries and adjustments for any debit entries in error to my (our) Checking or Savings account indicated below and the depository named below, hereinafter called DEPOSITORY, to debit and/or credit the same to such account for the full balance on my water/sewer account.
I (we) acknowledge and agree that the Village of Frankfort shall not be liable for any damages, including consequential damages arising from a wrongful withdrawal.

This authority is to remain in full force and effect until COMPANY has received written notification from any authorized signer of its termination and in such manner as to afford COMPANY and DEPOSITORY a reasonable opportunity to act on it.
NAME (Please print) _____
SIGNATURE(S) _____
DATE _____ SERVICE ADDRESS _____

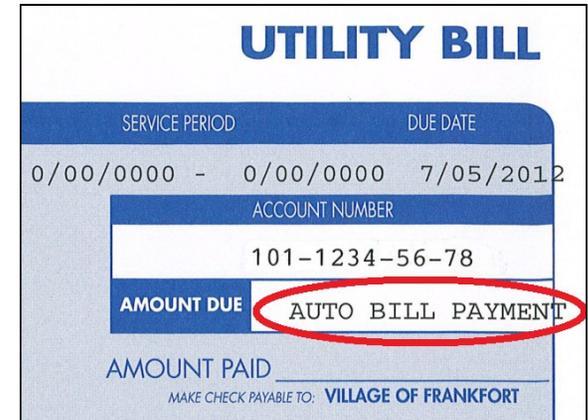
For Office Use Only
NEW / CHANGE / CANCEL
Date Received _____ Date Processed _____
Comments _____ Initial _____

6/2012

- 2 Attach a voided check.
- 3 Return the form and check, either in person, by mail or by email to:

Village of Frankfort
Attn: Utilities Dept.
432 W. Nebraska St.
Frankfort, IL 60423
rmorgan@vofil.com

- 4 Once you complete the Automatic Payment Authorization form, it may take several billing cycles for the automatic payments to become effective. When you see "AUTO BILL PAYMENT" appear on the upper right corner of your bill, you no longer need to pay your bill with a check, credit card or cash.



Is It Really Free?

Yes, the Village of Frankfort does not charge you anything to sign up for the automatic bill payment program. There is also no charge to update your bank information or cancel this service.

Questions?

Please contact:
Village of Frankfort Utilities Dept.
432 W. Nebraska St.
Frankfort, IL 60423
815-469-2177