

Village of Frankfort
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Press Release

Railroad Complaint Form Addresses Concerns Of Frankfort Residents

Over the past two weeks, the Village of Frankfort has received numerous complaints from residents regarding a particular train passing through the community with an extremely loud siren-type noise. The Village of Frankfort issued a formal, detailed complaint regarding this particular train to Canadian National Senior Manager of Public and Government Affairs, Jim Kvedaras. After a review of the complaint, CN has notified the Village that this particular train will be taken out of service based on the complaint information.

“It is extremely important that our residents report information to us regarding any unusual train occurrences. A complaint form is available on our website for that purpose. In this particular case, the process worked as it should, with a favorable response to our concerns by the CN”, commented Village Administrator Jerry Ducay.

The railroad complaint form is available under the “Most Requested” portion on the home page of the Village website at www.villageoffrankfort.com.

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Contact: Jerry Ducay, Village Administrator (815) 469-2177